

No.SRA/CEO/Office Order/ 201 /2022 Date: - 5 APR 2022

## OFFICE ORDER

In order to address the grievances of general public, the Public Grievance Officers shall meet the visitors in meeting hall at first floor every day from 3 to 5.30 P.M. and in coordination with concerned Heads of the Department and the officers working under them resolve the issues. They will issue necessary directions on behalf of undersigned to concerned Heads of the Department and other staff. The concerned Heads of the Department and staff working under them shall promptly attend to the call of the Public Grievance Officers and do the needful. Any delay or dereliction in duty on the part of concerned Heads of the Department and the staff working under them shall be viewed seriously.

In case where the Public Grievance Officers think it necessary to discuss on any policy matter with undersigned then he will personally approach and discuss with undersigned. In case Public Grievance Officer is unable to attend to the visitors on particular day then he should see that any of the other Public Grievance Officer shall attend the same in lieu of him. The following five officers are hereby appointed as Public Grievance Officers and they shall remain present in meeting hall at first floor of Slum Rehabilitation Authority from 3 to 5.30 P.M. on the day mentioned against their respective names.

	Names of the Public Grievan Officer	ce Day
1.	Shri. M. V. Waghirkar Secretary/SRA	. Monday
2.	Shri. Sanjay Nirbhavne, DSLR/SRA	Tuesday
3.	Shri. Prakash Thakur, DDTP/SRA	Wednesday

4.	Shri. Vishwas Gujar, Competent	Thursday	
	Authority-01		
5.	Shri. Chetan Chaudhari, Joint	Friday	
	Registrar/SRA		

The above directions should be followed scrupulously.

Chief Executive Officer Slum Rehabilitation Authority

## CC to,

- 1. PA to Hon'ble CEO/SRA
- 2. Secretary/SRA
- 3. Dy. Chief Engineer/SRA
- 4. Executive Engineer (City, Western Suburb, Eastern Suburbs)/SRA
- 5. Competent Authorities (1 to 10) /SRA
- 6. Assistant Registrar(City)/SRA
- 7. Joint Registrar(Western & Eastern Suburbs)/SRA
- 8. Estate Manager/SRA
- 9. Chief Legal Consultant/SRA
- 10. Town Planning/SRA
- 11. DSLR/SRA/I.T/SRA
- 12.PRO/SRA

## प्रत:

- १) मा. मुख्य कार्यकारी अधिकारी यांचे स्वीय सहायक
- २) मा. सचिव यांचे स्वीय सहायक
- ३) उपमुख्य अभियंता १ झोपुप्रा
- ४) अभियांत्रिकी विभाग/झोपुप्रा
- ५) वित्त विभाग/झोपुप्रा
- ६) तहसिलदार १ व २ (विशेष कक्ष)/झोपुप्रा
- ७) सहकार विभाग/झोपुप्रा
- ८) उपसंचालक,नगर रचना/झोपुप्रा
- ९) मिळकत व्यवस्थापक/झोपुप्रा
- १०) बायोमेट्रिक सर्व्हेक्षण सेल/झोपुप्रा
- ११) जनसंपर्क विभाग/झोपुप्रा
- १२) देखभाल विभाग/झोपुप्रा
- १३) नगर भूमापन विभाग/झोपुप्रा
- १४) विधी विभाग/झोपुप्रा
- १५) शिखर तक्रार निवारण समिती/झोपुप्रा
- १६) सक्षम प्राधिकारी १ ते १०/झोपुप्रा
- <u>१७)</u> माहिती व तंत्रज्ञान विभाग/झोपुप्रा
  - १८) प्रशासन निवड नस्ती