



SLUM REHABILITATION AUTHORITY

CIRCULAR NO. 201

No.SRA/CEO/Office Order/ 201 /2022

Date: - 5 APR 2022

OFFICE ORDER

In order to address the grievances of general public, the Public Grievance Officers shall meet the visitors in meeting hall at first floor every day from 3 to 5.30 P.M. and in coordination with concerned Heads of the Department and the officers working under them resolve the issues. They will issue necessary directions on behalf of undersigned to concerned Heads of the Department and other staff. The concerned Heads of the Department and staff working under them shall promptly attend to the call of the Public Grievance Officers and do the needful. Any delay or dereliction in duty on the part of concerned Heads of the Department and the staff working under them shall be viewed seriously.

In case where the Public Grievance Officers think it necessary to discuss on any policy matter with undersigned then he will personally approach and discuss with undersigned. In case Public Grievance Officer is unable to attend to the visitors on particular day then he should see that any of the other Public Grievance Officer shall attend the same in lieu of him. The following five officers are hereby appointed as Public Grievance Officers and they shall remain present in meeting hall at first floor of Slum Rehabilitation Authority from 3 to 5.30 P.M. on the day mentioned against their respective names.

Sr. No	Names of the Public Grievance Officer	Day
1.	Shri. M. V. Waghirkar Secretary/SRA.	Monday
2.	Shri. Sanjay Nirbhavne, DSLR/SRA	Tuesday
3.	Shri. Prakash Thakur, DDTP/SRA	Wednesday

JIBA

4.	Shri. Vishwas Gujar, Competent Authority-01	Thursday
5.	Shri. Chetan Chaudhari, Joint Registrar/SRA	Friday

The above directions should be followed scrupulously.


Chief Executive Officer
Slum Rehabilitation Authority

CC to,

1. PA to Hon'ble CEO/SRA
2. Secretary/SRA
3. Dy. Chief Engineer/SRA
4. Executive Engineer (City, Western Suburb, Eastern Suburbs)/SRA
5. Competent Authorities(1 to 10) /SRA
6. Assistant Registrar(City)/SRA
7. Joint Registrar(Western & Eastern Suburbs)/SRA
8. Estate Manager/SRA
9. Chief Legal Consultant/SRA
10. Town Planning/SRA
11. DSLR/SRA/I.T/SRA
12. PRO/SRA