



MUMBAI METROPOLITAN REGION SLUM REHABILITATION AUTHORITY
(excluding the Brihan- Mumbai Municipal Corporation Area)

No.MMR,SRA/Office Order/03 /2021

Date : 28 MAY 2021

OFFICE ORDER

Sub:- Senior Officers to meet visitors daily.

Ref :- Mumbai SRA's Office Order No.CEO/SRA/1061/2018,
dtd.17/05/2018.

As Considering Mumbai, SRA's Office Order No.CEO/SRA/1061/2018,
dtd.17/05/2018 the CEO, MMR, SRA has decided as follows;

It is repeatedly coming to my notice that complaints/grievances of common people are not being addressed promptly in most of the cases. It results in several ordinary issues blowing up into major crisis which invariably land at the door of office of the CEO, MMR,SRA and that too at last moment.

This in entirely regrettable state of affairs.

All Heads of Departments, Ex. Engineers, Asst. Registrars, Tahasildars in MMR,SRA office at Thane are hereby directed that each of them will be available to meet common people daily an between 4.00 p.m. to 5.00 p.m. every day of the week.

I will also be meeting visitors every day of the week in my office at Bandra, Mumbai to keep check on rising complaints/grievances.



Chief Executive Officer
MMR Slum Rehabilitation Authority

Copy to :-

1. P.A. to Hon'ble CEO, MMR,SRA.
2. Secretary, MMR,SRA.
3. Finance Controller, MMR,SRA.
4. Dy.Chief Engineer, MMR,SRA.
5. Deputy Collector & Competent Authority (1,2,3), MMR,SRA.
6. DDTP, ADTP, MMR,SRA.
7. DSLR, MMR,SRA.
8. Chief Legal Consultant, MMR,SRA.
9. Executive Engineer, MMR,SRA.
10. Assistant Registrar, MMR,SRA.
11. Estate Manager, MMR,SRA.
12. I.T., MMR,SRA.
13. PRO, MMR,SRA.